

Using CHND

Website Addresses & Contact Information

Website Addresses

Data Collection Tool (Production): <https://chndprod.veloseresearch.com/>

Data Collection Tool (Test – **no PHI data entry**): <https://chnctest.veloseresearch.com/>

Tableau Reports: <https://chndreports.veloseresearch.com/>

Typically, usernames for the above applications are first letter of first name followed by last name (i.e. Jane Smith would be jsmith). The password for each application above is different – resetting one password does not change the others.

CHND Resources (MOP, data collection forms, etc.): <http://www.thechnc.org/mop/>

This site requires a password, if you do not know it, please contact support@theCHNC.org

Contact Information

Below are recommended contacts for questions or issues related to CHND.

*As a reminder, **never send Protected Health Information via email**. PHI includes a patient's name, MRN and dates (birth, admission, discharge, etc.). It is best to use the CHND patient ID, an EOC ID or a VON/CPQCC ID since these are very specific and not considered PHI.*

If your issue is regarding...	Contact	Notes
a technical issue, such as data entry in the application	CHNDsupport@Velos.com	See note below*
password reset or blocked account access	support@theCHNC.org or CHNDsupport@Velos.com	Password resets are a manual process and may not be addressed immediately.
a question about a data definition or correct data entry	Your assigned mentor or the listserv: DC@theCHNC.org	
Other questions	support@theCHNC.org	

****For security purposes, Velos requires using your hospital-provided email address for all CHND communication.***